

**TERMS OF REFERENCE FOR DEVELOPING ISSUES PAPER:
CIPESA project supported by SIDA through CIPESA under
ICT4Democracy Network.**

“ICT4Health Service Delivery” in the districts of Lira and Oyam.

February 2020:

Introduction:

TI Uganda is a national chapter of Transparency International – The global coalition against corruption. It is a registered Non-Governmental Organization (NGO) working to create change towards a Uganda free of corruption. Its jurisdiction is country wide and addresses all forms of corruption.

TI Uganda was founded in 1993 as a pressure group to bring together peoples’ voluntary initiatives to enhance accountability, transparency and integrity among all Ugandans. The organization has since grown from a mere pressure group whose membership was largely composed of lawyers and eminent Ugandans to an autonomous NGO registered with the Uganda NGO board.

In 2016, Transparency International Uganda received funding from Swedish international development cooperation agency through collaboration on international ICT policy in East and southern Africa for 48 months to further her work in governance and social accountability using ICT under a project titled “**ICT4Health Service Delivery**” in the districts of Lira and Oyam.

Specific objectives of the project;

1. Grow the capacity of (access, skills and knowledge of civic groups, human rights defenders (HRDs) and media to use ICT effectively for accessing and sharing information, advocating and raising awareness on service delivery, equality, the right to information and free speech.
2. Support the implementation of civic participation and complaints systems

(crowd sourcing portals, SMS platforms, call center and public access centres) to promote monitoring and reporting on service delivery challenges and human rights violations.

3. Foster transparency and accountability through interactive engagements between citizens and leaders using a mix of ICT tools and traditional media.
4. Engage policy makers and duty bearers through evidence-based advocacy on the need for responsiveness, public consultation and supportive policies on ICT, human rights and democratic governance using ICT and non – ICT means.

Proposed Activity:

The project is winding up its implementation by end of April 2020. TIU is therefore seeking services of an experienced resource person to develop and print position paper on health service delivery gaps in Uganda. The issue paper will be used to partly engage the parliamentary committee on health to discuss and generate action points on how to address the issues identified.

Objectives of the Issue paper:

- To document the key issues affecting health service delivery in Uganda, for the attention of duty bearers
- Highlight issues of policy review nature for the attention of a parliamentary committee on health

Key tasks for the consultant:

1. Review of the project documents and reports.
2. Interview key project staff and other stakeholders
3. Prepare draft report for TIU's comments.
4. Prepare and submit the final report.
5. Participate in the dissemination of the paper with MPs.

Scope of the work:

The issues paper will document the health service delivery gaps in Northern Uganda in the districts of Lira and Oyam.

Target Group for the issues paper:

The target groups are the project staff, duty bearers (technical and political leaders) at local government level and Civil Society Organisations.

Methodology:

- 1. Interview:** Interview will be conducted by the consultant with, a sample of stakeholders that may include for example stakeholders at or close to the project site (project staff, selected duty bearers the duty bearers, Voluntary Accountability Committees, PWDs, women and CSOs.
- 2. Review of the project literatures such as ;**
 - The technical proposal
 - Project results frame work
 - Activity reports.
 - Annual reports
- 3. Report analysis and production:** The consultant is expected to analyse the reports gathered from different stakeholders. After analysis, the consultant is required to submit both a soft copy and hard copies to TIU.
- 4. The consultant will also determine the methodology of how he/she will use to achieve the objective of the issues paper.**

Deliverables:

1. Issues paper, hard copies (100 copies)
2. Soft copy of the issues paper.

Timeframe:

The exercise is expected to commence on 1st March 2020, it will take 10 days including report writing.

Profile of the consultant:

The successful candidate will have;

- Track record of a good understanding on good governance and social accountability in health sector in Uganda.
- Experience in developing issues paper especially in the field of governance and accountability
- Knowledge and experience on participatory research work and engagement at different levels
- Good facilitation and data collection skills
- Good analytical and writing skills

Interested and qualified candidates should submit Cover Letter and CVs, address to Executive Director Transparency International Uganda not later than Monday 28th February 2020 at 5:00pm.