



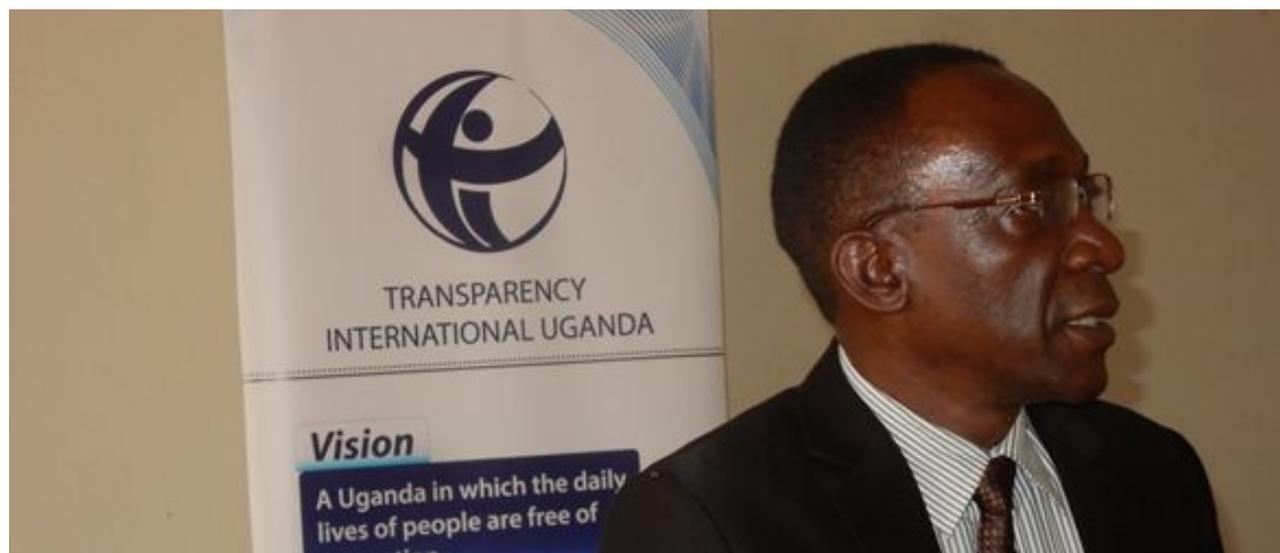
TIU Contributes to Improved Health Service Delivery in Aromo Health Center III

March 28- 2018



#StopHealthWorker's Absenteeism.

Under the #stop health workers absenteeism initiative, Transparency International Uganda engaged with district officials in Lira district to monitor health service delivery and grow the capacity of civic groups in using ICT for reporting poor health service delivery in their respective communities. Speaking during the Lira District stakeholders forum The Transparency International Uganda executive director acknowledged the role that the Lira District local government and other partners had played in ensuring service delivery improvement especially in the health sector. Drawing its mandate from the constitution, the Transparency International Uganda BOD chairperson highlighted the importance of engaging civic groups in causing demand driven accountability for better service delivery at both local and central government level.



TIU ED Mr. Peter Wandera

Drawing its mandate from the constitution, the Transparency International Uganda BOD chairperson highlighted the importance of engaging civic groups in causing demand driven accountability for better service delivery at both local and central government level. He explained that by making people understand corruption and its causes, they are compelled to be more proactive in fighting the vice.



The TIU chairperson Mr. JM Odoy

The Lira RDC therefore noted that through the approach of stakeholder engagement and joint monitoring, TIU interventions had started to yield results in the district. During a joint monitoring visit to Aromo Health center III, the team found only 2 out of 14 health workers present at the facility. The health center was marred with incidences of absenteeism, late arrival, negligence of duty and poor hygiene. The relationship between the health workers and patients was also deteriorating due to the rude nature of the nurses towards patients. The health facility incharge made futile attempts to write warning letters to the errant health workers.

This was brought to the attention of the district authorities. Demotion transfers were conducted for these health workers hence replacing them with a more service oriented staff. Things are now better, and patients are accessing services. The RDC urged all partners to put their differences aside and focus on improving service delivery Lira district, through emulating TIU's mode of operation. Other health centers that had registered improvement include Amach Health center IV, and Ogur health center IV.



The RDC Lira sharing the case stories from the TIU-Lira DLG partnership